## FST at HopeWorx Inc.

The Family Satisfaction Team (FST) at HopeWorx uses questionnaires, interviews, and focus groups to ask families and youth about their experiences with behavioral health services to learn about what worked and what can be improved upon. We amplify the family voice so that services are driven by the needs of families.

## WHAT WE DO

- Work with parents/caregivers and adolescents to facilitate communication between families and the behavioral health system
- Survey families and youth about services received, and share aggregate results with providers and county partners
- Support the goal of creating services and supports that are driven by the needs of youth and families



## http:// CLICK HERE Visit our page on the HopeWorx website www.hopeworxinc.org

## **CONTACT INFO**

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