

Contact Us

HopeWorx, Inc.

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Welcome to HopeWorx, Inc.



HOPEWORX, INC.

Offering peer support, family support and advocacy in a place where community works.

Who we are

As a longstanding, grassroots, peer-driven organization, we provide peer-to-peer support and advocacy, family support and advocacy, conduct satisfaction surveys for people using mental health services and intellectual disability services, and also welcome people in our community center where individuals can relax, socialize and learn new skills to foster recovery.

Our Mission

The mission of HopeWorx is to promote the continued development of a community environment which supports and believes in the expertise and passion of people to create and direct their own paths to health and recovery.

Executive Director Sue Shannon



Our Board

Board President: *Sue Soriano*, Senior Database Administrator, Diversified Software Resources
Family-to-Family Education teacher, NAMI Montgomery PA, BS, Rutgers University

Vice President: *Tim Tunner*, Technical Assistance Coordinator, National Association of State Mental Health Program directors; PHD, Social Work and Research, Bryn Mawr College

Treasurer: *Tom Paluszynski*, Vice President, Financial Advisor at Morgan Stanley

Secretary: *Shauna Kane*, Supports Coordinator, Quality Progressions, Philadelphia PA

Kathy Laws, Montgomery County Family Member, Chair of HopeWorx Family Advisory Board

Lily Austin, J.D., Legal Aid of Southeastern PA

Peggy Maccolini, MS, CPRP, Director, Montgomery County Behavioral Health Training Institute, Resources for Human Development

Trish Seidle, Certified Peer Specialist, Penn Psychiatric

Maureen Feeny-Byrnes, Former Coordinator of Peer Support Services, Certified Peer Specialist

Patrick Walsh, Co-Director, Martha's Choice Pantry Catholic Charities

Eli Wenger, Co-Director, Martha's Choice Pantry Catholic Charities

HopeWorx Staff Contacts

Adult Services:

CST Program Supervisor:

Penny Johnson – 610-270-3685
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AdvocacyWorx Director:

Kim Renninger – 610-270-0375
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CommunityWorx Community Development and Integration Coordinator:

Ameika Malcolm – 610-813-1140
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Family Services:

Program Director Clare Higgins
chiggins@hopeworxinc.org

Family Satisfaction Team Program

Supervisor: Caitlin Kelley – 610-979-9960
ckelley@hopeworxinc.org

FamilyWorx Program Supervisor:

Lisa Radcliffe – 610-813-1150
lradcliffe@hopeworxinc.org

Intellectual Disabilities Services:

IM4Q Director Sharon Beck –
Sharonbeck22@gmail.com

Overview of Services

CST



Community Satisfaction Team –

Mission Statement – The central role of CST is to provide the Montgomery County Office of BH/DD with information about satisfaction with the mental health services that adults are receiving, and to make recommendations for change.

<https://www.hopeworxinc.org/what-we-do/consumer-satisfaction-team/>

AdvocacyWorx



AdvocacyWorx – The mission of AdvocacyWorx is to help people who use or have used behavioral health services by providing advocacy which promotes recovery through choice, empowerment, and self-determination, in collaboration with all community members.

<https://www.hopeworxinc.org/what-we-do/community-advocates/>

CommunityWorx



CommunityWorx – Our mission is to create an environment that welcomes all individuals who are directing their own life goals, growth, recovery and wellness.

<https://www.hopeworxinc.org/what-we-do/communityworx/>

Overview of Services

FST



Family Satisfaction Team -

The mission of the Family Satisfaction Team (FST) is to work with all stakeholders to strengthen resiliency and recovery oriented delivery of behavioral health services and support, provided to families and youth in Montgomery County.

<https://www.hopeworxinc.org/what-we-do/family-satisfaction-team/>

FamilyWorx



FamilyWorx -

The mission of FamilyWorx is to support Montgomery County families, whose children and adolescents have behavioral health concerns, navigate the public child serving systems – behavioral health, juvenile justice, child welfare, and education – as well as connect with each other.

<https://www.hopeworxinc.org/what-we-do/familyworx/>

CSP Committee



HopeWorx is the fiduciary and provides technical support for the local **Community Support Program (CSP) Committee**, and the **Southeast Regional CSP Committee**. CSP is a committee of people who use mental health services, family members, service providers and county mental health staff, who work together to improve the mental health system.

<https://www.montcopacsp.org/>

IM4Q



Independent Monitoring for Quality - The purpose of the Independent Monitoring for Quality (IM4Q) is to collect information to improve the quality of life and outcomes of people who have developmental disabilities.