# Contact Us HopeWorx, Inc. 1210 Stanbridge St., Suite 600 Norristown, PA 19401

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# WELCOME TO HOPEWORX, INC.



**HOPEWORX, INC.** Offering peer support, family support and advocacy in a place where community works.



### Who we are

As a longstanding, grassroots, peer-driven organization, we provide peer-to-peer support and advocacy, family support and advocacy, conduct satisfaction surveys for people using mental health services and intellectual disability services, and also welcome people in our community center where individuals can relax, socialize and learn new skills to foster recovery.

### **Our Mission**

The mission of HopeWorx is to promote the continued development of a community environment which supports and believes in the expertise and passion of people to create and direct their own paths to health and recovery.

### **Executive Director Sue Shannon**



### Our Board

**Board President:** *Sue Soriano*, Manager, Database Administrator, CVS, Family-to-Family Education teacher, NAMI Montgomery PA, BS, Rutgers University

Vice President: Tim Tunner, Project Director, Training and Technical Assistance, National Association of State Mental Health Program Directors; PHD, Social Work and Research, Bryn Mawr College

**Treasurer**: *Kathy Laws*, Montgomery County Family Member, Chair of HopeWorx Family Advisory Board

Secretary: Shauna Kane, Program Supervisor, Oaks Integrated Care

Brenda Boorse, retired, formerly Vice President Access Services

*John Ferraro*, Blue Bell Financial Center Manager, Univest Bank & Trust Co.

*Matthew Deery*, Certified Peer Specialist, St. Luke's Penn Foundation

# HopeWorx Staff Contacts

**Adult Services:** 

### CST Program Supervisor:

Erin Villarose – 610-270-3685 evillarose@hopeworxinc.org

#### AdvocacyWorx Program Supervisor:

Akilah Williams – 610-270-0375 awilliams@hopeworxinc.org

CommunityWorx Community Development and Integration Coordinator:

Gene Paliescheskey – 610-813-1140 gpaliescheskey@hopeworxinc.org

Family Services: Program Director Clare Higgins chiggins@hopeworxinc.org Family Satisfaction Team Program Supervisor: Caitlin Kelley – 610-979-9960 ckelley@hopeworxinc.org FamilyWorx Program Supervisor: Lisa Radcliffe – 610-813-1150 Iradcliffe@hopeworxinc.org

Intellectual Disabilities Services: IM4Q Director Sharon Beck – <u>sbeck@hopeworxinc.org</u>

# **Overview of Services**



### Community Satisfaction Team -

Mission Statement – The central role of CST is to provide the Montgomery County Office of BH/DD with information about satisfaction with the mental health services that adults are receiving, and to make recommendations for change. https://www.hopeworxinc.org/services/communitysatisfaction-team/

### **AdvocacyWorx**



AdvocacyWorx – The mission of AdvocacyWorx is to help people who use or have used behavioral health services by providing advocacy which promotes recovery through choice, empowerment, and selfdetermination, in collaboration with all community members.

https://www.hopeworxinc.org/services/advocacyworx/

### CommunityWorx



**CommunityWorx** – Our mission is to create an environment that welcomes all individuals who are directing their own life goals, growth, recovery and wellness.

https://www.hopeworxinc.org/services/community worx/

# **Overview of Services**

FST



Family Satisfaction Team – The mission of the Family Satisfaction Team (FST) is to work with all stakeholders to strengthen resiliency and recovery-oriented delivery of behavioral health services and support, provided to families and youth in Montgomery County. https://www.hopeworxinc.org/services/familysatisfaction-team/

### **CSP** Committee



HopeWorx is the fiduciary and provides technical support for the local **Community Support Program (CSP) Committee,** and the **Southeast Regional CSP Committee**.

CSP is a committee of people who use mental health services, family members, service providers and county mental health staff, who work together to improve the mental health system. <u>https://www.montcopacsp.org/</u>

## IM4Q



Independent Monitoring for Quality – The purpose of the Independent Monitoring for Quality (IM4Q) is to collect information to improve the quality of life and outcomes of people who have developmental disabilities. https://www.hopeworxinc.org/services/im4g.html



#### FamilyWorx



**FamilyWorx** - The mission of FamilyWorx is to support Montgomery County families, whose children and adolescents have behavioral health concerns, navigate the public child serving systems – behavioral health, juvenile justice, child welfare, and education – as well as connect with each other.

https://www.hopeworxinc.org/services/familyworx/