

Family Satisfaction Team

FST at HopeWorx

The Family Satisfaction Team (FST) at HopeWorx uses questionnaires, interviews and focus groups to ask families and youth about their experiences with behavioral health services to learn about what worked and what can be improved upon. We amplify the family voice so that services are driven by the needs of families.

WHAT WE DO:

- Work together with parents and caregivers of children and adolescents to facilitate communication between families and the behavioral health system
- Survey families and youth about the services they have received, and share aggregate results with providers and county partners
- Support the goal of creating services and supports that are driven by the needs of youth and families.
- Create opportunities to gather additional feedback from youth and families and deliver survey results to the community



For more information or to be added to our mailing list or newsletter, contact:

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