



Resource Handbook

**1210 Stanbridge Street, Suite 600
Norristown, PA 19401
610-270-0375**

Revised February 2016

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Advocacy/Ombudsman Programs:

Community Advocates of Montgomery County

610-270-0375

www.hopeworxinc.org

1210 Stanbridge Street
Suite 600
Norristown, PA 19401

A peer-driven advocacy team working together to help adults using mental health services resolve problems, learn self-advocacy and improve relationships. The team works with individuals, families and providers to resolve problems with mental health and justice issues.

Montgomery County Community Support Program (CSP)

610-270-3685

Montgomery County's CSP brings together individuals that receive mental health services, their family members, providers and the Department of Behavioral Health in an equal partnership to promote recovery and excellence in the delivery of community-based mental health services.

Disability Rights Network of Pennsylvania

800-692-7443

(TDD) 877-375-7139

www.drnpa.org

Harrisburg location:

1414 N. Cameron St., Suite C
Harrisburg, PA 17103

DRN works to ensure that people with disabilities have equal and unhindered access to employment, transportation, public accommodations, and government services; to enforce their rights to vocational, habilitative, post-secondary educational, health, and other services; and to protect them from abuse and neglect. DRN identifies systemic issues which are important to people with disabilities and seeks change and reform through litigation, administrative advocacy, and public education.

NAMI (National Alliance on Mental Illness) Montgomery County

215-361-7784

www.nami-montcopa.org

100 West Main Street
Suite #204
Lansdale, PA 19446

Organization dedicated to improving the lives of persons living with serious mental illness and their families through advocacy, research, support, and education.

Montgomery County Community Connections

www.montcopa.org/communityconections

(Navicates)

Office Locations

Norristown Office

Human Services Center
1st Floor
1430 DeKalb Street
Norristown, PA 19401
Ph. 610-278-3522

Lansdale Office

421 West Main Street
Lansdale, PA 19446
Ph. 610-278-1286

Pottstown Office

364 King Street
Pottstown, PA 19464
Ph. 610-970-2979

Willow Grove Office

Courthouse Annex
102 N. York Road
Willow Grove, PA 19090
Ph. 215-784-5482

Norristown State Hospital Patient Advocates:

1001 Sterigere St., Bldg. 12
Norristown, PA 19401

Lisa Novick.....**610-313-5401**

Mental Health Association of Southeastern PA (MHASP)

800-688-4226

www.mhasp.org

An organization to develop, maintain, and promote innovative education and advocacy programs and mental health services in the five Southeast region counties in a culturally competent manner, serving as a role model and technical assistance resource for state and national organizations and constituencies.

HopeWorx, Inc./Consumer Satisfaction Team

610-270-3685

www.hopeworxinc.org

1210 Stanbridge Street
Suite #600
Norristown, PA 19401

Consumer Satisfaction Team (CST) is an affiliate of HopeWorx which provides the Montgomery County Office of Behavioral Health/Developmental Disabilities with consumer information about satisfaction with the mental health services that adults are receiving and makes recommendations for change.

Victim Services Center of Montgomery County

610-277-0932

888-521-0983

www.victimservicescenter.org

325 Swede Street
2nd Floor
Norristown, PA 19401

Provides free and confidential comprehensive support services to crime victims, their families and significant others; prevention education and risk reduction programs, and training to the professionals who work with the victims of these crimes. All services are provided free of charge to those who request assistance.

The ARC Alliance (Formerly know as the Montgomery County
Association of Retarded Citizens)

610-265-4700
877-484-3272

www.marcpa.org

3075 Ridge Pike
Eagleville, PA 19403

Disability Advocacy Rights Network

800-692-7443
215-238-8070

www.drnpa.org

The Philadelphia Building
1315 Walnut St., Suite 500
Philadelphia, PA 19107

Helps disability advocacy groups make positive changes in their
communities and across PA. A project of the DRN of PA.

Criminal Justice Assistance:

Montgomery County Public Defenders Office

610-278-3295

www.montcopa.org/index.aspx

Montgomery County Courthouse
2nd floor
P.O. Box 311
Norristown, PA 19404-0311
610-278-3295

The office represents without charge each indigent person under arrest or charged with an indictable offense. If the defendant requests it or if the court orders it, the public defender counsels and defends the indigent person at every stage of the proceedings, and may prosecute any appeals.

Community Advocates of Montgomery County

610-270-0375

www.hopeworxinc.org

1210 Stanbridge Street
Suite #600
Norristown, PA 19401

Community Advocates provides forensic peer support, forensic advocacy, resources and technical assistance. A peer facilitated re-entry class is held weekly at Montgomery County Correctional Facility.

Justice Related Services
6102796100
www.mces.org
50 Beech Drive
Norristown, PA 19401

The program offers a wide array of case management services in the community, corrections, inpatient and outpatient settings.

Education:

POWER Program

215-461-1151

lschreib@mc3.edu or lbarbier@mc3.edu

340 DeKalb Pike
Blue Bell, PA 19422

The POWER Program helps individuals in mental health recovery to successfully develop and reach their education and career goals through a two-credit college course that focuses on time management, basic computer skills, study skills, public speaking, college success skills, career assessment, resume writing and professionalism.

H.O.P.E Academy

215-362-2887

www.hedwighouse.org

2506 N. Broad St., Suite 200
Colmar PA, 18915

H.O.P.E. Academy (Housing-Occupation-Personal-Education), a licensed program serving young adults ages 18 to 30. In this program, participants choose a specific goal in one of the life domains (living, learning, working, social). This goal then becomes the cornerstone of his or her recovery-focused service. Participants take part in classes, individual practitioner meetings, and community exploration related to his/her recovery goal (a commitment of 5 hours per week). Class sizes are limited to allow for focused work among participants.

Montgomery County Community College

215-641-6300

www.mce.edu

340 DeKalb Pike
Bluebell, PA 19422

Norristown Public Library

610-278-5100

mnl.mclinc.org

1001 Powell Street
Norristown, PA 19401

Emergency Services:

Montgomery County Adult Mobile Crisis Support/ Access Services

1-855-634-4673

www.accessservices.org

500 Office Center Drive,
Suite 100
Fort Washington, PA 19034-3234

Crisis support is available 24 hours a day, 7 days a week to help you with immediate crisis situations and help you reduce and manage recurring crisis.

Montgomery County Emergency Service (MCES)

610-279-6100

www.mces.org

50 Beech Drive
Norristown, PA 19401

MCES provides round-the-clock intensive and comprehensive psychiatric services to all in need in Montgomery County.

Crisis Residential Program

610-631-2480

www.mces.org

50 Beech Dr.,
Norristown, PA 19403

The MCES Crisis Residential program (CRP) provides short-term, consumer-oriented treatment in a supportive, home-like environment to adults who are experiencing an acute psychiatric crisis and who can be treated safely and effectively in such a setting.

Child Protective Services

610-278-5800

www.mcocy.montcopa.org/mcocy

Montgomery County Office of Children & Youth
1430 DeKalb St.
Norristown, PA 190401

Employment:

PA Department of Labor & Industry Montgomery County Offices:

Careerlink

610-270-3429

www.pacareerlink.pa.gov

1855 New Hope St.
Norristown, PA 19401

Hours of Operation:
Monday to Thursday—8am-4:30pm
Friday—8am-1pm

PA state agency that provides childcare, education, employment & job training.

Career Centers

Central Behavioral Health

610-279-9270

610-277-4600

www.centralmhmr.org

1100 Powell St.
Norristown, PA 19401

Creative Health

484-941-0500

www.creativehs.org/employment/

11 Robinson St.
Pottstown, PA 19464

Northwestern Human Services

215-855-0780

www.nhsonline.org

400 North Broad St.
Lansdale, PA 19446

Hedwig House

610-787-1982

www.hedwighouse.org

109 Jenkins Avenue # 1
Lansdale, PA 19446

Bureau of Disability Determination

**717-425-7900
1-855-805-7380**

www.portal.state.pa.us/portal/server.pt/community/disability_determination/10381

Harrisburg office
1171 S. Cameron St. Room 104
Harrisburg, PA 17104

Office of Vocational Rehabilitation (OVR) Norristown District Office

484-250-4340

1875 New Hope St.
Norristown, PA 19401

Provides individualized services to assist people with disabilities to pursue, obtain, and maintain satisfactory employment. An OVR counselor can help individuals with disabilities select an employment goal and develop a comprehensive strategy to find the type of job that meets their needs. OVR placement services are provided at no cost to eligible individuals with disabilities.

Workers' Compensation

610-251-2878

www.dli.pa.gov

Pennsylvania Client Assistance Program

215-557-7112

www.equalemployment.org

1515 Market Street, Ste. #1300
Philadelphia, PA 19102

A service that provides assistance in work discrimination issues.

Financial Assistance:

The Advocacy Alliance

570-342-7762

610-435-2700

Cf2@theadvocacyalliance.org

846 Jefferson Ave.
P.O. Box 1368
Scranton, PA 18501

Social Security Administration

800-772-1213

www.ssa.gov

Regional Offices: Norristown Office

800-772-1213

(TTY) 1-800-325-0778

First Floor
1700 Markley Street
Norristown PA 19401

Elkins Park Hearing Office

866-964-7369

8380 Old York Road
Elkins Park, PA 19027
(serves Norristown, Pottstown and Jenkintown SSA offices)

Public Welfare Hotline

800-692-7462

www.irs.gov

County Assistance Office (Welfare & Food Stamps)

610-270-3500

www.aa.compass.us.gov

**Mental Health Association of Southeastern PA
Representative Payee Financial Services**

**215-751-1800
ext. 3910**

www.mhasp.org

Provides budgeting, rent payee, money management assistance and instruction to consumers who need help handling their finances.

Plan of PA

610-687-4036

www.planofpa.org

Provides budgeting, bill paying, money management assistance and instruction to consumers who need help handling their finances. Information on setting up trusts for inheritances.

Health Care/Insurance :

**Montgomery County Office of Behavioral
Health/Development Disabilities/Drug & Alcohol**
610-278-3642
www.mhmrda.montcopa.org

Magellan Behavioral Health of Pennsylvania, Inc.
www.magellanofpa.com

Member Services.....**877-769-9782**
Provider Services.....**877-769-9779**

**OMHSAS (Office of Mental Health and Substance Abuse
Services)**
717-787-6443
[www.dpw.state.pa.us/dpworganization/
officeofmentalhealthandsubstanceabuseservices/](http://www.dpw.state.pa.us/dpworganization/officeofmentalhealthandsubstanceabuseservices/)
Southeast Regional Office
610-313-5844
Thomasina Bouknight, Community Program Manager

Consumer and Family Issues
717-787-6443

MEDICARE
800-633-4227
www.medicare.gov

MEDICAID (PA Office)
800-692-7462
(TTY)1-800-451-5886
medicaid-help.org

PA State Insurance Commissioner’s Office
Department of Consumer Services

PA Board of Medicine

717-783-1400

VNA-Community Services RX Support Program

(Toll-free) 800-591-8234

877-747-7257

<http://www.vnacs.org/>

Abington Office

215-572-7880

1421 Highland Avenue,
Abington, PA 19001

Norristown Office

610-272-3373

1109 DeKalb Street,
Norristown, PA 19401

Through the RX Support Program eligible Norristown residents have access to free and reduced cost medications from the Pharmacy Assistance Programs of drug manufacturers.

Behavioral Health Connection

866-588-0223 ext. 115

717-541-4219 ext. 115

525 South 29th St.
Harrisburg, PA 17104

Behavioral Health Connection is a brand new program that assists ALL mental health consumers in accessing necessary treatment, especially prescription medication.

Healthcare for uninsured:

Norristown Regional Health Center (Free Clinic)

610-278-7787

1401 DeKalb Street
Norristown Pa. 19401

The Clinic - Phoenixville (by appointment only)

610-935-1134

143 Church Street
Phoenixville Pa. 19460

Housing/Homeless Services:

Montgomery County Housing Authority (Section 8)

610-275-5720

www.montcoha.org

104 W. Main St., Ste. 1
Norristown, PA 19401

Your Way Home

1-877-646-6306

Coordinated Homeless Outreach Center (CHOC)

610-292-9244

www.rhd-choc.org

Norristown State Hospital
1001 Sterigere St., Bldg. 53
Norristown, PA 19401

Day Center for homeless individuals, includes Outreach staff from Central Behavioral Health Center and an overnight emergency shelter.

Fair Housing Rights Center

215-625-0700

(Toll-free) 866-576-1968

www.fairhousingrights.org

444 N. 3rd Street, Suite 110
Philadelphia, PA 19123

Organization working to ensure equal housing opportunities in Montgomery County, regardless of race, color, religion, gender, age, disability, familial status, or national origin, through public education on fair housing rights, complaint reception and resolution, advocacy, monitoring of discriminatory housing practices and trends, and informational assistance to home seekers looking for open and affordable housing in Montgomery County.

Salvation Army Emergency Housing

Norristown office.....**610 275-4183**

533 Swede St.
Norristown, PA 19401

Pottstown office.....**610-326-1621**

137 King St.
Pottstown, PA 19464
Hours of Operation: Mon to Fri 9am-3:30pm

Programs include: Rental assistance programs, emergency shelter of homeless families, food cupboard, community meals, rent and utility assistance, prescription assistance, transportation assistance, counseling, emergency lodging.

Legal Help:

Legal Aid of Southeastern PA Hotline

877-429-5994

www.lasp.org

Norristown Office.....610-275-5400

625 Swede St.
Norristown, PA 19401

Pottstown Office.....610-326-8280

248 King St.
Pottstown, PA 19464

A non-profit corporation committed to delivering high quality civil legal services to low income people, victims of domestic abuse and the elderly living in Bucks, Montgomery, Chester and Delaware Counties. Includes help in landlord-tenant problems.

**Montgomery County Public Defenders Office
(Criminal Cases)**

610-278-3295

www.montcopa.org/index.aspx

Montgomery County Courthouse
2nd floor
P.O. Box 311
Norristown, PA 19404-0311
610-278-3295

**Bar Association of Montgomery County
Lawyer Referral Service**

800-560-LAW1 (option 3)

www.montgomerybar.org/

100 West Airy Street,
Norristown, PA 19404
Monday through Friday—9:00 AM - 4:00pm

**Rubin & Badame Attorneys at Law
(Social Security Disability Claims)**

610-382-5200

<http://www.rubinandbadamelaw.com/>

425 Swede Street, Suite 902
One Montgomery Plaza, Suite 902
Norristown, PA 19401

**Montgomery County Case Management /
Recovery Coach Services:**

Pottstown:
Creative Health Case Management.....610-326-9250

11 Robinson Street
Pottstown, PA 19464

Sellersville:
Penn Foundation.....215-257-6551

www.pennfoundation.org

807 Lawn Avenue
Sellersville, PA 18960

Lansdale:
Northwestern Human Services.....215-855-0780

www.nhsonline.org

Abington:
Case Management Office.....215-667-8022

3941 Commerce Drive
Willow Grove, PA 19090

Norristown:
**Central Montgomery
Behavioral Health Office.....610-277-9420**

www.centralmhmr.org

1100 Powell St.
Norristown, PA 19401

Lower Merion Case Management.....610-520-1510

7 E. Lancaster Ave
Ardmore Pa. 19010

Peer Services:

Norristown Recovery & Education Center Half Way There

267-507-3510

www.mhasp.org

538 DeKalb Street, Suite 100

Norristown, PA 19401

Hours of Operation:

Wednesday - Sunday, 10:00 a.m.-6:00 p.m.

Pottstown Peer Resource Center

267-507-3520

414 E. High Street

Pottstown Pa. 19464

Hours of Operation:

Wednesday - Sunday, 9:00 p.m.-5:00 p.m.

Community Support Program (CSP)

610-270-3685

Montgomery County's CSP brings together individuals that receive mental health services, their family members, providers and the Department of Behavioral Health in an equal partnership to promote recovery and excellence in the delivery of community-based mental health services.

Pro-ACT

215-345-6644

www.proact.org

Pro-ACT works to reduce the stigma of addiction, ensure the availability of adequate treatment and recovery support services, and to influence public opinion and policy regarding the value of recovery.

Recovery International

312-337-5661
(Toll-free) 866-221-0302

<https://www.recoveryinternational.org/>

The Recovery International helps people to manage feelings or impulses which impair the ability to live a normal life such as anxiety, depression, anger management, mental illness, etc.

WRAP (Wellness Recovery Action Plan Training & Support Groups)

484-6819432

WRAP is a self-management and recovery system that was developed by Mary Ellen Copeland and others who had been dealing with a variety of psychiatric symptoms over the years and who were working hard to feel better and get on with their lives. WRAP is designed to decrease and prevent intrusive or troubling feeling and behaviors. Increase personal empowerment, improve quality of life and assist people in achieving their own life goals and dreams.

Peer Support Talk Line / Access Services

800-793-2150
(Text) 267-225-7785

www.accessservices.org/services/

Speak with certified peer support specialists who are trained in active listening techniques, motivational interviewing, and recovery support on Monday – Sunday, 3:00 pm – 8:00pm.

If you are in crisis, please call Adult Mobile Crisis Support at
1-855-634-HOPE (4673).

Spanish Speaking Services:

ACLAMO Family Center

610-277-2570

www.aclamo.org

512 West Marshall Street
Norristown, PA 19401

515 Walnut Street
Pottstown, PA 19464

610-970-2134

Substance Use Services:

Eagleville Hospital

610-539-6000

800-255-2019

<http://www.eagleville.org/>

**100 Eagleville Rd,
Eagleville, PA 19403**

Eagleville Hospital is a specialty health care facility dedicated to supporting the recovery of those who suffer from substance abuse, mental illness, and co-occurring disorders, including patients who are traditionally underserved.

Office of Behavioral Health (OBH) of Montgomery County

610-278-3642

<http://www.montcopa.org/index.aspx?nid=150>

Human Services Center

1430 DeKalb St.

Norristown, PA 19401-0311

The Montgomery County Behavioral Health / Developmental Disabilities Department is an organization that strives to enrich the lives of people in a positive way, through a unique partnership with the community that ensures quality services.

A variety of services are available to individuals who have been determined eligible through assessment and evaluation.

Transportation:

SEPTA (Southeastern Pennsylvania Transportation Authority)

215-580-7800

(TDD)-215-586-7853

www.septa.org

SEPTA Paratransit Program - Community Transportation (CCT) Connect

215-542-7433

215-580-7145

TransNet (Suburban Transit Network)

215-542-7433

www.suburbantransit.org

The Suburban Transit Network works in conjunction with SEPTA and is the paratransit service provider for Montgomery County. It provides shared-rides and other specialized transportation services to Montgomery County residents and commuters by contacting with six local transportation companies in Willow Grove, King of Prussia, Lansdale, Norristown, Sanatoga, and Limerick.

CCT-Connect-Septa

215-580-7800

www.septa.org/service/cct/

