

# Family Satisfaction Team

## Family Based Services Satisfaction Survey

Our team is independently contracted by Montgomery County to gather feedback regarding families' experience with behavioral health services. With this feedback, the county can provide services in the community that are driven by the needs of families. Our goal is to advocate for families and to amplify the family voice.

Participation in this study is voluntary. Your name will not be attached to your responses. Anything you share may be shared with the county, providers, and community stakeholders.

### Who Can Complete the Survey?



Montgomery County youth up to age 18 & their parents/caregivers

- + Magellan Behavioral Health as either primary or secondary insurance
- + Began Family Based Services (FBS) anytime between May 2021- May 2022
- + Has had FBS for at least 6 months

Participants  
receive  
\$10 Amazon  
e-gift card

Questions? Please do not hesitate to contact:  
Caitlin Kelley, FST Program Supervisor  
[ckelley@hopeworxinc.org](mailto:ckelley@hopeworxinc.org)  
(610)-618-6540



**Family  
Satisfaction  
Team**  
HopeWorx Inc.