

A YEAR IN REVIEW

FamilyWorx

Partnership/Collaboration

FamilyWorx participated in 156 outreach meetings with providers/community partners. FamilyWorx also attended 154 community meetings and events, and participated in 96 workgroup sessions within and outside of HopeWorx Inc.



Team Update

FamilyWorx became fully staffed as of October 2022. All team members bring with them lived experience as parents navigating the child serving systems for their own children. The team consists of 5 Family Peer Support Partners and 1 Program Supervisor.

Support Provided to Families

Family Support

- 8,542 contacts with families
- 3079 extended support contacts
- 5463 brief support contacts
- 437 total families served
- 15 Virtual Support Groups.
- Support in multiple systems, including education, juvenile justice, truancy court, OCY, behavioral health, grievances and appeals, forensic interviewing, and victim's services.



Mobile Crisis Pilot

- Pilot scheduled from March-August 2022
- Families had access to telephonic Family Peer Support 24/7 when working with Mobile Crisis teams
- 29 referrals came through the crisis line.
- 8 satisfaction surveys were completed by families who had been referred through the pilot program



Support Group

- Support Group began in November 2022 with 12 registrants
- Group has grown to 98 registrants
- Over 15 providers have provided referrals to the group
- Group follows trauma informed, mutual aid format

"I just think it's a great group and when I was able to attend, I felt it was very resourceful. I was able to see other parents dealing with the same issues I was. I did not share, but we all share a common belief that if it was not for this supportive agency things would be a lot different in our children's lives and I thank them for all that they have done for me and my family." -Support group parent

Supervision/Team Building

- 496 individual or group supervisions
- 11 in person or virtual team building events
- 5 full team strategy/planning meetings
- Team group Chat for immediate collaboration
- Supervision focuses on building team relationships, decreasing job burnout, and working collaboratively to support each other and the families we serve.



Referrals

- 38 different providers and community partners provided family referrals
- 7 of those providers had never previously referred families for Family Peer Support.
- 29 referrals came from family members or friends of current families

Advocacy

FamilyWorx participates in several advocacy coalitions/groups. They represent family voice at county and state meetings, including but not limited to The Mental Health Planning Council, Local HUB meetings, Garret Lee Smith Suicide Prevention Grant workgroup, Call for Change Workgroup, Children's Roundtable, Truancy Taskforce, and OMHSAS Family Peer Steering Committee. FamilyWorx also tracks and shares advocacy concerns with the county.

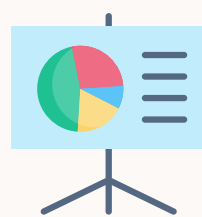
Training

- 548 total training sessions attended
- All team members have enrolled and or/completed the 6-part Enhancing Trauma Awareness training through Lakeside Global Institute
- Other trainings focused on Cultural Competency, measuring the impact of peer support, LGBTQ support, diversity and inclusion, education and behavioral health, child welfare, trauma and racism, and systems navigation



Presentations Delivered

- 3 Trauma Presentations
- 3 Community Mental Health Panels
- 1 Navigating the Child Serving Systems Training
- 3 Meetings That Matter Trainings
- 2 Direct to Family/Caregiver Outreach sessions
- 1 PaPSC Family Peer Support Presentation
- 3 Quarterly Reports submitted to MontCo OMH



Certifications

- 5 Family Peer Support Partner Certifications
- 1 Family Peer Support Supervisor Certification
- 4 Lakeside Trauma Certifications
- 1 Lakeside Train the Trainer Certification
- 5 QPR Certifications
- 1 PEAL Family Leadership Certification

Awards

Both FamilyWorx and Senior FPSP Lori Warren were awarded 2022 Montgomery County Mental Health Recovery and Resiliency Awards.

